

Eugene Police Department Commendations

February 2018



The Eugene Police Department received 12 commendations from citizens in February, 2018. Below is a sample of those commendations.

- A citizen submitted a 'Thank You' card to an officer for their assistance when the citizen had been experiencing negative interactions with their financial institution. The officer was able to give the citizen the appropriate advice on who to contact to rectify the issue they were dealing with. The citizen was ultimately able to find resolution and was very appreciative of the assistance from the officer. The citizen commented, "Thank you so much for your time and kindness; it was a great help."
- Officers were commended by a citizen for the positive contact they had with the officers when they stopped by the citizen's home during a patrol check, advising the citizen that their garage had been left open. It was around midnight and the citizen was inside their home and had become distracted. This led to the citizen forgetting the garage was left open. The citizen was very thankful for the knock on the door by the officers and commented, "They were spot on and I didn't mind the visit at all!"
- An officer was commended by the staff of a local organization that sent a 'Thank You' card to express their gratitude for the recent ALICE Training that was conducted by the officer. The staff commented, "So thankful for this training! It was informative, but not scary. We appreciate your help!" Another member of the staff also commented, "Thank you! The training was super helpful."
- A citizen sent a 'Thank You' card to commend officers for their assistance when the citizen was previously enrolled in the CORT program. The citizen commented, "Just a short note to say thank you for all your help and thank you for helping me get back to Colorado. Things are going great with family. All my ID is back together and I'm looking for work."
- A citizen commended a call-taker for their assistance related to incidents where officers were dispatched to check on the welfare of the citizen. The citizen was very appreciative with how they have been treated by the call-taker during their interaction. The citizen commented, "They were just very present, gracious and compassionate."

- A call-taker was commended by a citizen for their help related to a call for service where the citizen's child was having mental health issues requiring the need for assistance. The citizen commented, "I appreciate everything that she did last night. I don't know what I would have done without her."
- A citizen commended the Eugene Police Department for the jobs they do on a daily basis. The citizen commented, "Over the years, I've needed help from the Eugene Police a number of times and they've always been there for me...I'm grateful someone is willing to risk their life for me."
- A community service officer was commended by a citizen for their professionalism when they reported their moped had been stolen. The citizen commented, "You made a difficult moment light and warm on a chilly day, and I appreciated that so much - more than you know...I did not want to let a day pass before making sure your very human professionalism was duly noted as deeply appreciated."
- A citizen commended officers for their efforts in retrieving the citizen's stolen vehicle. The citizen commented, "I want to say thank you to the officers that helped us today. Our vehicle was stolen from Roseburg, driven to Eugene and the kids stole my money and went on a shopping spree at the mall. While this is hard enough to deal with, I want to give an extra thank you to the officer/s that went the extra mile to return all the merchandise to the stores in order to return as much of our money as possible. This was going above and beyond and helped us out so much!! Thank you to all that helped us by waiting by the vehicle for us to drive up from out of town, keeping us updated, returning the items and everything else that goes on behind the scenes!! Greatly appreciated!!"
- An officer was commended by a citizen for their professionalism while responding to a burglary call for service. The citizen stated the officer was "extremely polite, patient, supportive and helpful" during the process of the citizen being a victim of burglary.